

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: Bryce A. Jones

Application No.: 09/477,991

Filed: January 5, 2000

For: METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A

WEB CALL CENTER

Confirmation No.: 1039

Group No.: 2157

Examiner: Barbara N. Burgess

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**STATUS INQUIRY**

More than 7 months have passed since a Notice of Appeal and Pre-Appeal Brief Request for Review were filed in this application on September 18, 2006. No communication has been received from the Office in response. Kindly advise the present status of this application.

Respectfully submitted,

Date: 04/24/2007

/Kyle J. Way/

**SIGNATURE OF PRACTITIONER**

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